



Family Support Agency



Annual Report 2003



*“Promoting and Supporting
Family and Community Well-Being”*



Family Support Agency,

Floor 4, St. Stephen's Green House, Earlsfort Terrace, Dublin 2.

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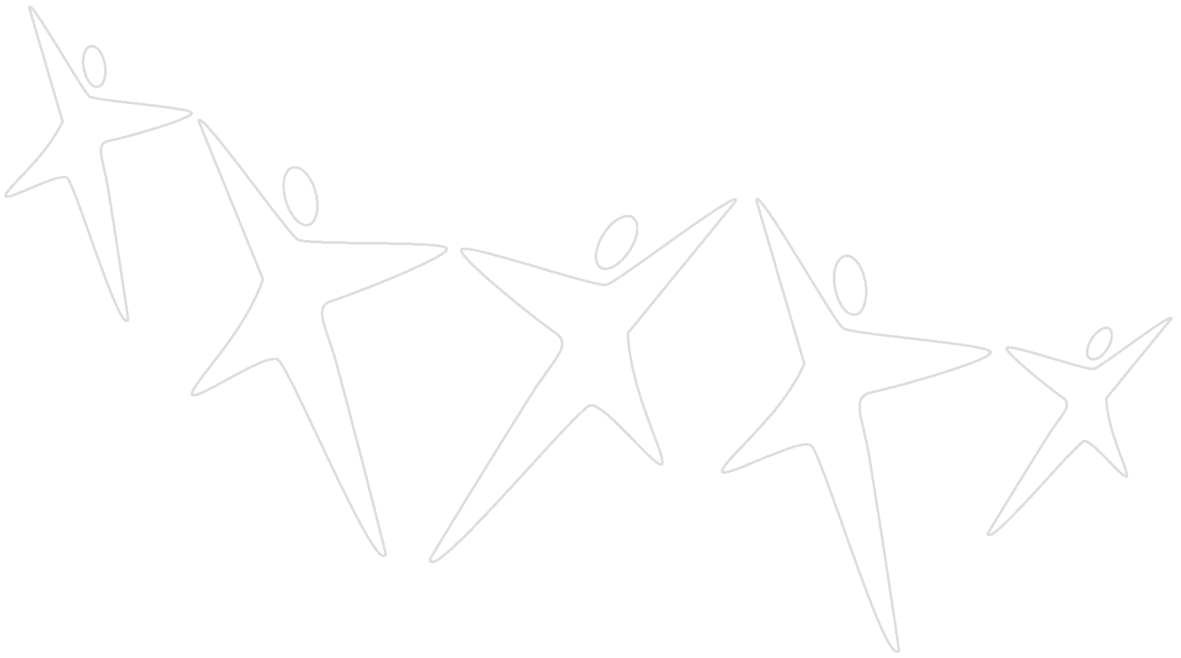
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Annual Report 2003 **N**



1. Chairman's Statement



1. Chairman's Statement

It gives me great pleasure to present the 1st Annual Report of the Family Support Agency to the Minister for Social and Family Affairs. The report details the work of the Agency from the date of its establishment in May 2003, to the end of 2003.

The establishment of the Family Support Agency brought together the main pro-family programmes and services introduced by the Government in recent years. The Agency's primary role is to protect the family, support the stability of family life, develop supportive communities and address the effects of divorce and changing family formation on families.

Central to this are three key services, now the responsibility of the Family Support Agency:

- The Family Mediation Service
- Support for voluntary organisations providing counselling and other family support services
- Ongoing support for Family Resource Centres

In 2003, the Family Support Agency faced the challenge of maintaining and developing these services while establishing its organisation and developing strong organisational and administrative structures which will support the future delivery and development of quality support services for families. I am pleased to say that progress was made in each of these areas in 2003. In that regard, I want to thank the Chief Executive, Pat Bennett, and the staff of the Agency for their commitment and hard work. I also want to thank the Board for their involvement and commitment to this work.

A significant achievement for the Agency in 2003 was the development of its first Strategic Plan. The Strategy sets out the direction, intention and activity of the Agency over the next three years. It reflects the Agency's strong commitment to the development and consolidation of the essential support services for families which are now the responsibility of the Agency.

Finally, I would like to thank the Minister for Social and Family Affairs and the officials in her Department for their support since the establishment of the Agency.

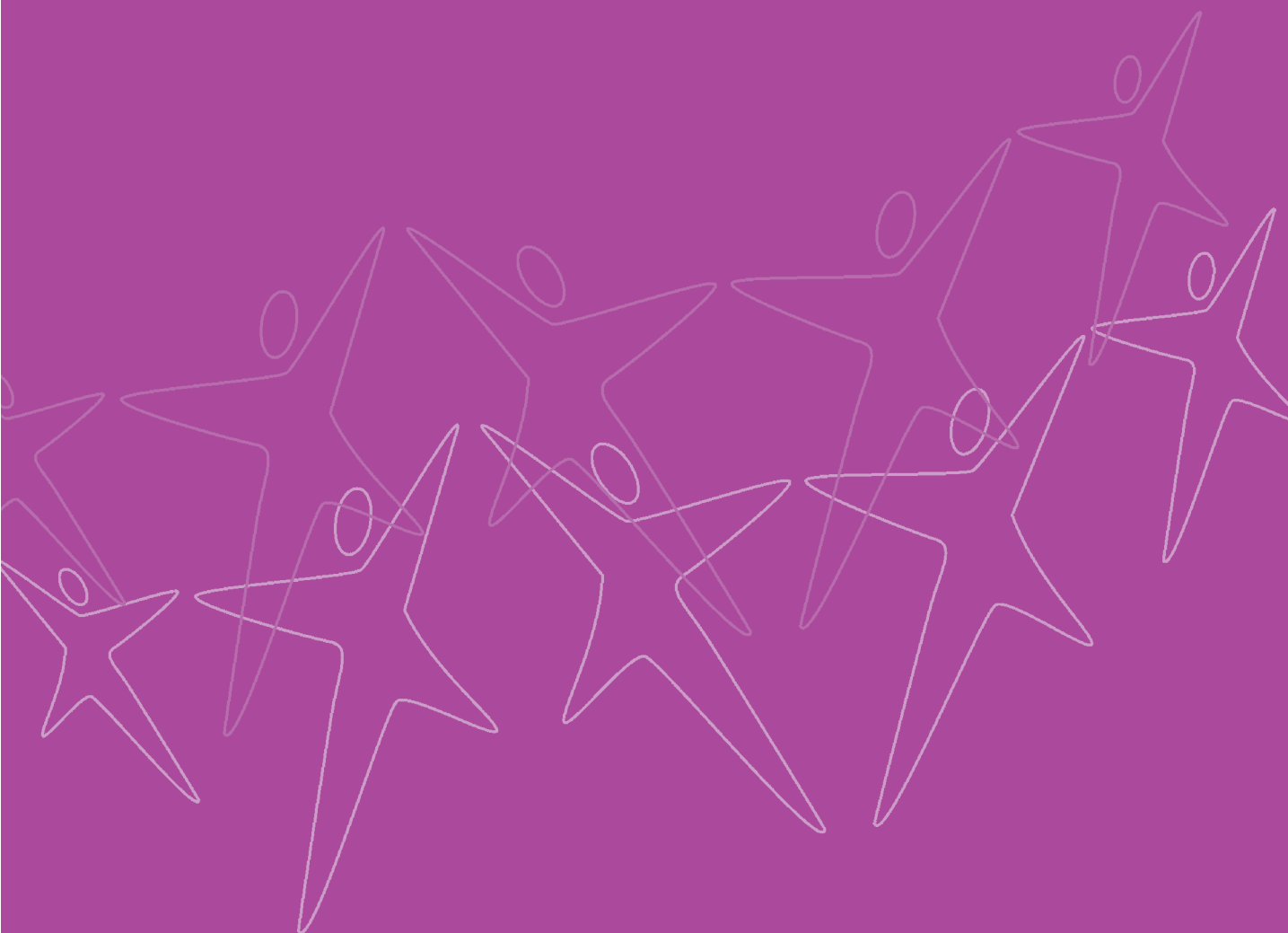
Michael O'Kennedy

Chairperson



Mr. Michael O'Kennedy
Senior Counsel

2. Chief Executive's Report



2. Chief Executive's Report

Looking back over 2003, there are a number of achievements to highlight. The establishment of the Family Support Agency by the Minister, Ms. Mary Coughlan TD, was in itself significant as it brought together a number of pro-family programmes and services introduced by the Government in recent years.



Mr. Pat Bennett
Chief Executive

The initial priority for the Family Support Agency in 2003 was the integration of functions which had previously come under the remit of the Department of Social and Family Affairs. In tandem with this the Agency had to maintain and develop services.

Developments during 2003 included:

- the opening of two new Family Mediation Service centres in Sligo and Waterford
- the provision of funding to 460 voluntary and community organisations providing marriage, relationship, child and bereavement counselling services and,
- the provision of core funding to 72 Family Resource Centres.

These developments could not have been achieved without the full support of the Minister for Social and Family Affairs, Ms. Mary Coughlan TD, and the officials in her department.

2003 saw the development of the Agency's first Strategic Plan, an important milestone for the Agency. The Strategy, covering the period 2004 to 2006, was developed in consultation with our stakeholders. I would like to thank all who participated in the consultation process.

The 2003 Annual Report documents the progress which was achieved by the Agency in the first eight months after establishment. I look forward to further developments in 2004.

The Chairperson of the Agency, Mr. Michael O’Kennedy S.C., and the Board members have been very supportive in the delivery of the objectives of the Agency. I would like to publicly acknowledge this.

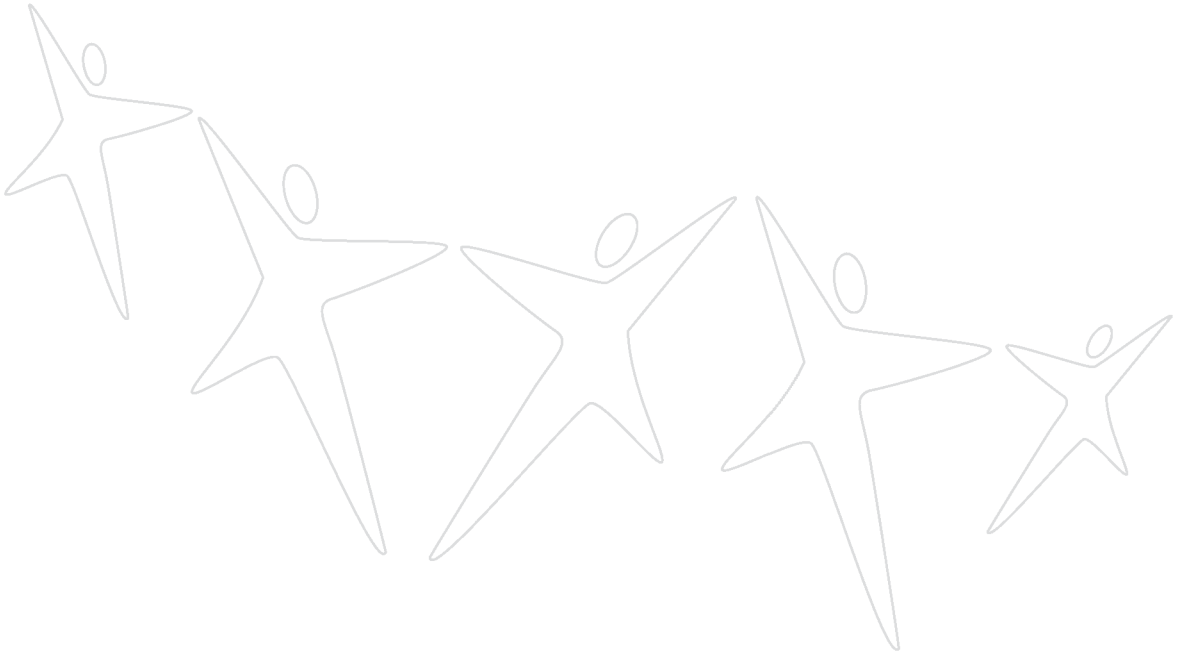
I would also like to thank all the members of staff and the staff organisations for their commitment and dedication in the ongoing development of the Agency’s services.

In conclusion I would like to say a special thanks to the many service providers who have worked in partnership with the Agency. I look forward to building on these relationships in the future.

Pat Bennett

Chief Executive





3. Board



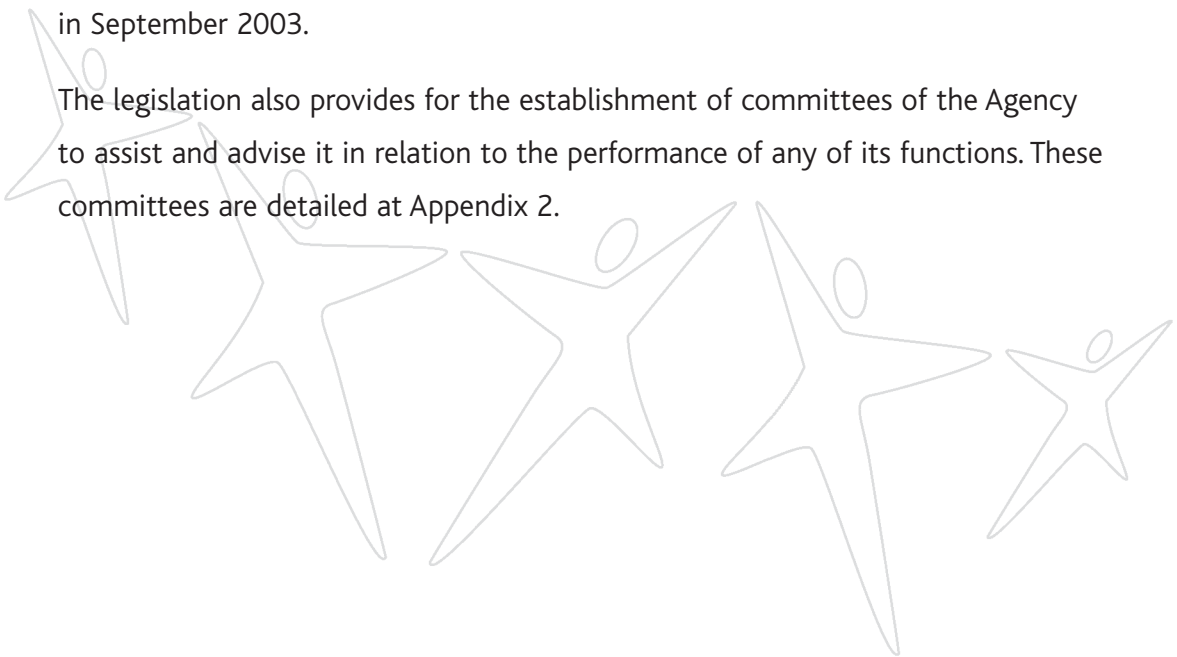
3. Board

The Family Support Agency Act, 2001, provides that there shall be 12 members of the Agency, including the Chairperson, and that the ordinary members shall include:

- An officer of the Minister for Social and Family Affairs
- Persons, who, in the opinion of the Minister, have a special interest or expertise in matters relating to the functions of the Agency or matters related thereto
- One member of the staff of the Agency who shall be elected by secret ballot of the staff of the Agency in such manner as the Agency, with the agreement of the Minister, may determine
- Not more than 3 persons, each being an officer of any other Minister of the Government who, in the opinion of the Minister, has at that time direct concern with or responsibility for activities relevant to the functions of the Agency.

The Chairperson and 10 Members of the Family Support Agency were appointed by the Minister for Social and Family Affairs on 6 May 2003 under the provisions of the Family Support Agency Act, 2001. The staff representative was appointed in September 2003.

The legislation also provides for the establishment of committees of the Agency to assist and advise it in relation to the performance of any of its functions. These committees are detailed at Appendix 2.



Chairperson



Mr. Michael O'Kennedy
Senior Counsel

Members



Ms. Clare Cashman
Project Co-Ordinator,
Millennium Resource
Centre, Ballingarry,
Co. Tipperary.



Ms. Paddie Connellan
Member of Prison
Visiting Committee,
Nurse, Aromatherapist
and Reflexologist.



Ms. Margaret Farrell
Staff Representative.



Ms. Sinead Hanly
Counsellor, Research
Consultant and
qualified Barrister.



Mr. Dick Hickey
Director St. Brigid's
Family Resource Centre,
Waterford.



Mr. Gerry Mangan
Department of Social
and Family Affairs



Mr. Brendan Murphy
Psychologist and
member of the
Mediators Institute
of Ireland.



Ms. Dilly O'Brien
Department of Health
and Children.



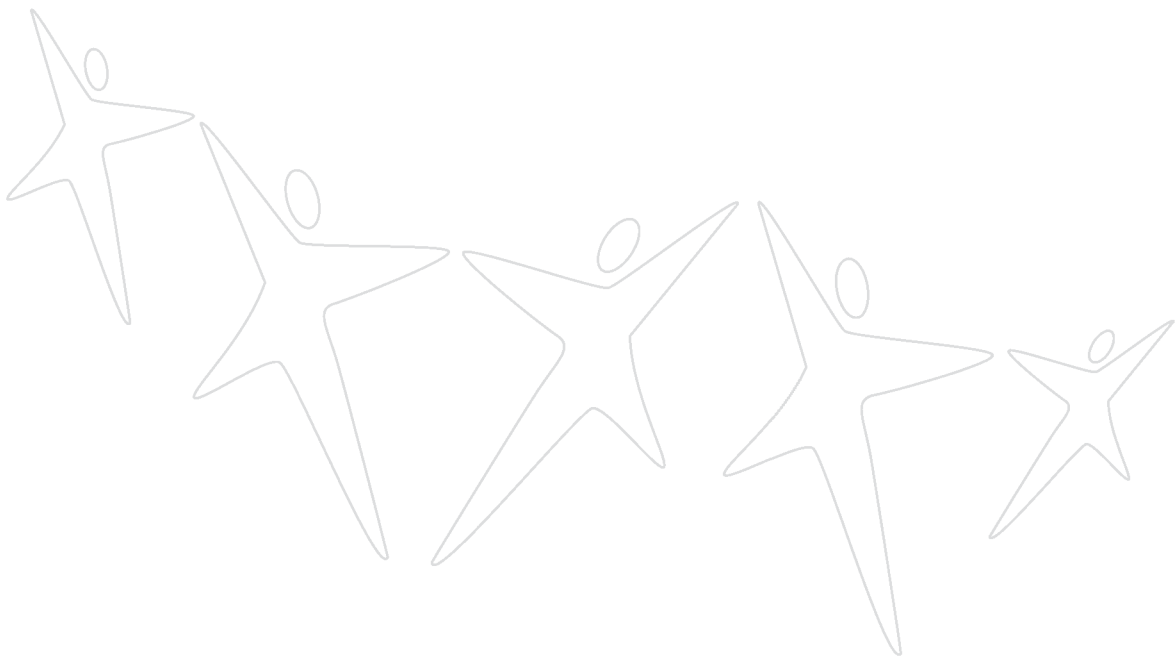
Dr. Colm O'Connor
Clinical Psychologist
and Director of Cork
Marriage Counselling
Centre.



Ms. Brid Rocks
Assistant Principal,
Bush Post Primary
School, Dundalk,
Dip. Counselling and
Psychotherapy.



Ms. Muriel Walls
Solicitor and family law
specialist.



4. Establishment of the Agency



4. Establishment of the Agency

4.1 Establishment

The Family Support Agency Act, 2001 provided for the establishment of the Family Support Agency. The Agency was formally established by the Minister for Social and Family Affairs on 6 May 2003.

4.2 Role and Responsibilities

The Family Support Agency has a clearly defined role in the area of family policy and services. The Agency's responsibilities include the following:

- To support, promote and develop Family and Community Services Resource Centres.
- To support, promote and develop the provision of marriage, relationship, child and bereavement counselling services and other family supports.
- To provide a nationwide family mediation service, assisting persons involved in the process of separation or divorce to reach agreement where possible, especially in disputes involving children.
- To conduct or commission research into matters related to the Agency's functions or such other matters as the Minister may request.
- To provide at the request of the Minister or on its own initiative advice, information and assistance to the Minister in relation to the development of any aspect of the Agency's functions.
- To promote and disseminate information about issues in relation to marriage and relationships education, family mediation, parenting and family responsibilities and related matters and in this regard to co-operate with other public authorities in providing information to assist persons in balancing their work and family responsibilities.

In fulfilling its statutory obligations, the Agency is required to have regard to:

- The need to assist in particular, persons involved in the process of separation or divorce to reach agreement where possible, especially in disputes involving children.
- The need for co-operation with other relevant public authorities and voluntary bodies.
- Government policy in particular social inclusion policy.

The Agency's functions, as prescribed in the Family Support Agency Act 2001, are set out in Appendix 1.





5. Work of the Agency in 2003



5. Work of the Agency in 2003

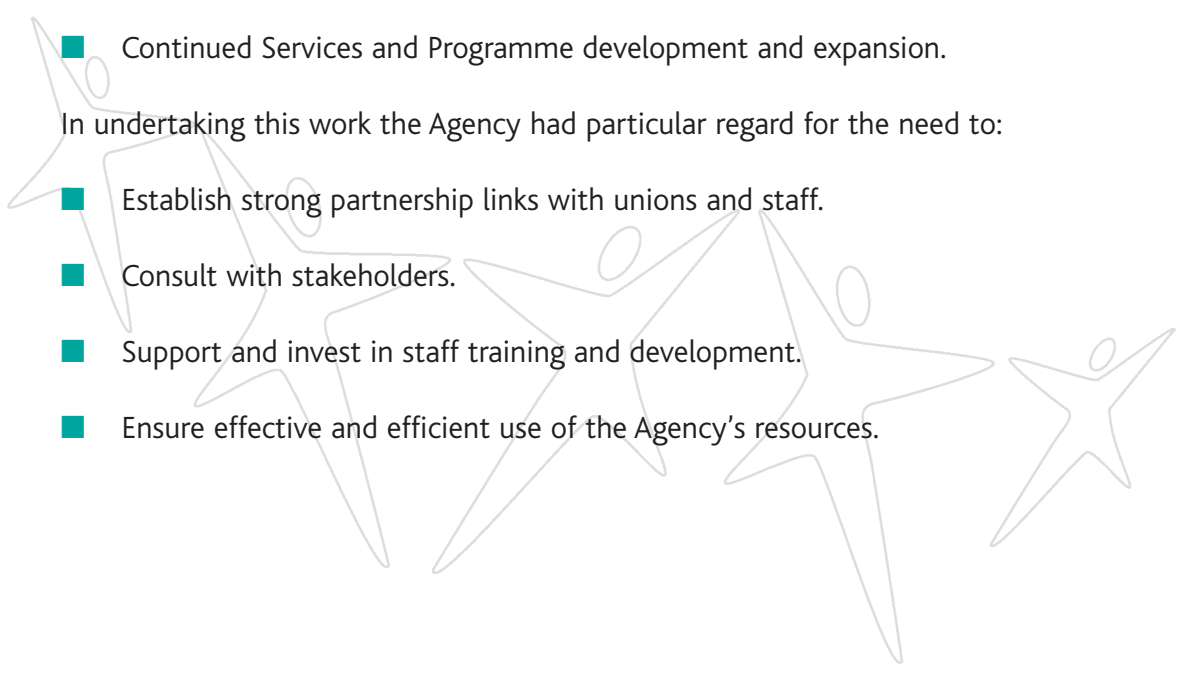
5.1 New Organisation

In 2003, the first year of its establishment, the Family Support Agency faced the challenge of developing its organisation, while continuing to fulfil its statutory obligations. The work of the Agency in 2003 was, therefore, centred on:

- Appointing a Chief Executive.
- The transfer of staff to the Agency from the Dept. of Social and Family Affairs.
- Moving to new headquarters premises.
- The transfer of premises, programmes and services to the Agency from the Department of Social and Family Affairs.
- Maintaining funding to organisations funded under these programmes and services.
- Putting in place new administrative structures as required.
- Developing its first Strategic Plan.
- Producing and reporting on the Agency's Sustaining Progress – Modernisation Action Plan.
- Continued Services and Programme development and expansion.

In undertaking this work the Agency had particular regard for the need to:

- Establish strong partnership links with unions and staff.
- Consult with stakeholders.
- Support and invest in staff training and development.
- Ensure effective and efficient use of the Agency's resources.



The Family Support Agency acknowledges the ongoing support of the Department of Social and Family Affairs in this work. Continued support from the Department is essential until the Agency has fully developed and resourced its own administrative structures and support systems.

The Agency's current organisational structure and staffing are detailed in Appendix 3. The Agency's 15 premises throughout the country are listed in Appendix 4.

5.2 Funding

The programmes and services which transferred to the Family Support Agency had a budget of €17.28m in 2003. This allowed for the expansion of and increase in services and increased funding:

- Some 3% of an increase in funding for Counselling Grants Services.
- Funding to an additional 11 Family Resource Centres.
- Two additional Family Mediation Service Offices opened.

5.3 Finance and Accounts

A break-down of expenditure in 2003 is as follows:

	€ (m)
Administration	1.163
Counselling Grants	7.009
Family Resource Centres	6.980
Family Mediation Service	1.507
Total	16.659

The Family Support Agency acknowledges the ongoing support of the Department of Social and Family Affairs in relation to its Accounts and Payroll obligations. In 2004 the Agency will work, in consultation with the Department and the Comptroller and Auditor General, to produce its Financial Statement for the period 6 May 2003 to 31 December 2003.

5.4 The Family and Community Services Resource Centre Programme

The Family Support Agency has a responsibility to support, promote and develop the Family and Community Services Resource Centre Programme.

Policy Priorities

The main aim of the Family and Community Services Resource Centre Programme is to help combat disadvantage by improving the function of the family unit. It emphasises the involvement of local communities in developing approaches to tackle problems and in creating successful partnerships between the voluntary and statutory agencies in their areas. Family Resource Centres operating from community development practices and principles and involving people from marginalised and vulnerable groups and areas of disadvantage at all levels in the project.

Services and Activities

The services provided and activities supported by the resource centres are designed to meet local community needs. They include:

- The provision of information, advice and support to target groups and families in the area.
- Practical assistance to community groups such as training, information, advice and photocopying facilities.
- The provision of education courses and training opportunities.
- The provision of childcare facilities for those attending courses provided by the project.
- The set-up of initiatives to enhance the role of young fathers in the lives of their children.
- The promotion of involvement of men in the life of the community.
- The use of local centres to act as a meeting point for various groups and services, e.g., C.I.C., MABS, AA, residents' meetings, etc.
- The running of after-school clubs.

These services uphold the community development ethos and the principle of inclusiveness, both central to the values of the Family Support Agency. Since the commencement of the programme in 1994, the number of core funded centres has increased from 10 to 72. Funding has increased from €317,500 (£250,000) in 1994 to €6.98 million in 2003. In 2003 the Family Support Agency recommended approval of core funding to 8 centres. Under Partnership 2000, there is a commitment to have 100 Family Resource Centres in the Programme by the end of 2006.

5.5 Grants for Marriage, Child and Bereavement Counselling Services

The Family Support Agency administers the Scheme of Grants to Voluntary Organisations providing Marriage, Child and Bereavement Counselling Services. The Agency also has a responsibility to support, promote and develop the provision of marriage and relationship counselling, marriage preparation and family support services.

The scheme of Grants focuses on the development of support services in the community for families, to enhance stability in family life and to assist families and their members to deal with difficulties which they may experience. The aim is to achieve a larger and more accessible service and to ensure the highest standard of service possible.

A total of €7.009m was allocated in 2003 for the further development of this programme. (€6.659m in 2002) This allocation included budget provision of €199,790 for the following special projects:

- Turning Point received the final payment of their 3-year budget special of €50,790
- €50,000 to ACCORD, Central Office towards developing a policy and process culminating in the accreditation or its equivalent of ACCORD counsellors.
- €29,000 to Barnardos Child Bereavement Service (Solas) towards the development of their Critical Incident Stress Debriefing Model (C.I.S.D.).
- €20,000 to Parental Equality towards the development of their parenting programme for separated couples.

- €50,000 to fund a small number of networks in the counselling sector and the Family Resource Centre Forum network.

Applications 2003

- 470 organisations applied for funding and 460 received a grant.
- The amounts sought totalled over €15.75 million.
- There were 80 first-time applications for grant aid.
- The applications were assessed with reference to the Scheme criteria approved by the Minister for Social and Family Affairs.

Funding Allocations in 2003

The objectives which inform funding allocations are:

- The continued investment in the established major providers of services so that they can consolidate their lead role in the provision of high quality counselling services.
- The provision of a regional network of accessible support by investment in significant providers of services in key catchment areas throughout the country.
- Additional support for organisations providing services in disadvantaged communities.

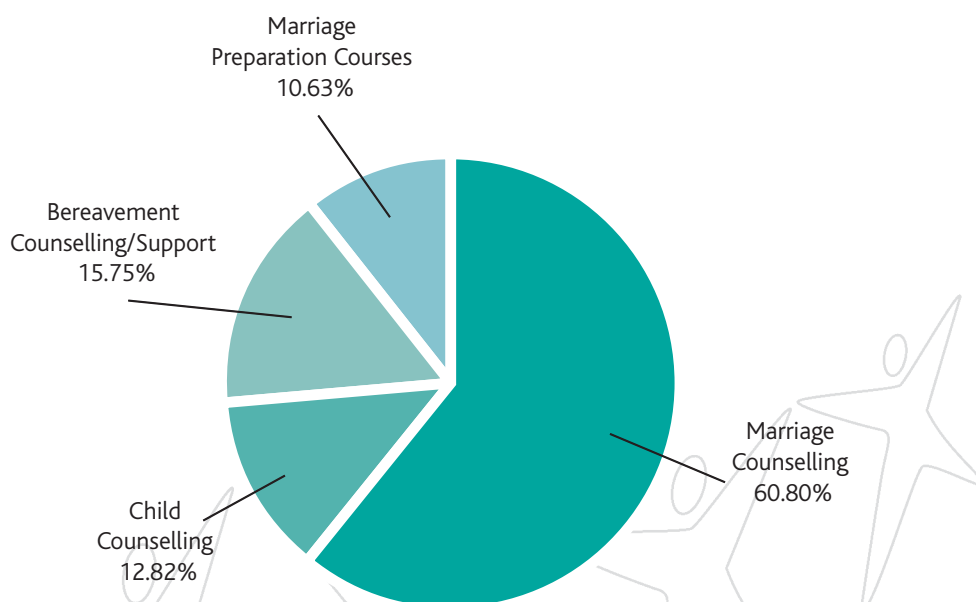
An overview of funding in 2003 is as follows:

- Organisations providing marriage counselling and child counselling services received increases in funding allocations, except in cases where increases were not sought.
- The majority of organisations providing marriage counselling services received amounts ranging from €2,000 to €50,000 in respect of these services.
- Most organisations providing marriage preparation programmes received allocations in the range of €1,000 to €10,000 in respect of such programmes.

- Most groups providing child counselling received allocations ranging from €1,000 to €15,000 and the majority of bereavement support groups received allocations ranging from €500 to €5,000.
- Most groups, with the exception of those providing bereavement support, provide more than one service, e.g. many organisations providing marriage counselling services also provide marriage preparation programmes.

The breakdown of the overall allocation of the funding to the different services is as follows:

Grant Category	Funding Amount
Marriage Counselling	€4,138,972
Marriage Preparation	€ 723,960
Child Counselling	€ 872,800
Bereavement Counselling/Support	€1,068.478



Evaluation of Services

Some 35 organisations throughout the country were visited in 2003 to evaluate the standard and type of service being provided. These visits also facilitate the development of a network of contacts to feedback views to the Family Support Agency on the future development of services.

5.6 Family Mediation Service

The Family Support Agency also has responsibility for the Family Mediation Service, a free, professional and confidential service for couples, married and non-married, who have decided to separate or divorce and who together want to negotiate the terms of their separation or divorce with the help of a trained mediator. Family mediation assists separating couples to look at the resources and options open to them and to reach an agreement that meets the interests of both and the interests of their children.

The Process of Mediation

When a couple arrive at a Family Mediation centre they are seen together by their mediator. The mediator explains that in this process they, the couple, are the decision makers, that the mediator's role is to facilitate their discussions and to manage their negotiations. The mediator is neither a counsellor nor a legal adviser. At this session the mediator hears why the couple have opted for mediation, what their expectations are from mediation and what issues they need to discuss in order to reach agreement. The couple then create their own agenda of issues for negotiation.

Issues for family mediation frequently include:

- The family home – where will each person live and where will the children live?
- Parenting – how will the children spend time with each of their parents and how will the parents communicate about their children?
- Financial support – will support be paid for one spouse and the children and how much will each person have to live on?
- Pensions – what entitlements are there and how will they be distributed?
- Assets – how will the couple divide their assets?
- Debts – how will they manage debts and other outgoings?
- Contents of the family home – how will the contents be allocated?

Having set the agenda the parties provide information on their future financial requirements. They substantiate their income and earnings – where property is involved it may be necessary to obtain a valuation as well as the value and benefits of any pension scheme. If the couple have not already sought legal advice, they may need to do so in the course of mediation.

When the couple have reached agreement on the above issues, the mediator draws up a Note of Mediated Agreement in everyday language. The couple can then take the Note of Mediated Agreement to their respective solicitors to be drawn up into a legal Separation Agreement. Family mediation may take from two to six sessions to complete. At the end of the process couples are invited to bring their children along to explain the future arrangements agreed so that children are reassured both parents continue to have their best interests at heart.

In 2003, the Family Support Agency opened two additional Family Mediation Service centres, one in Sligo and one in Waterford. This brings the total number of centres nationally to fourteen. The Agency also approved the move of the Family Mediation Service in Tralee. The Family Support Agency now has full-time Family Mediation Service centres in Cork, Dublin, Galway and Limerick and part-time Family Mediation Service centres Athlone, Blanchardstown, Castlebar, Dundalk, Marino, Sligo, Tallaght, Tralee, Waterford and Wexford.

FMS Offices in Ireland



Statistical Data

From 1986-1996 an average of 250 couples per year used the Family Mediation Service. The number using the Service has increased dramatically over the years. In the period May to December 2003, the Service helped 1064 couples. Of these, 588 were helped to completion, a further 102 did not proceed after the intake session and the remaining couples are carried forward to 2004 and are continuing mediation. Full statistics for 2003 are given below:

Couples helped in 2003 (National Figure)	Couples who finished mediation process	Couples who did not proceed after intake
1403	881	146

By Region	No. of couples participating in mediation	Reached Agreement	Return to Marriage	Assisted but did not complete Mediation
Eastern	521	306 (59%)	27 (5%)	188 (36%)
Galway	180	81 (45%)	17 (9%)	82 (46%)
Limerick	65	33 (51%)	2 (3%)	30 (46%)
Cork	115	56 (49%)	5 (4%)	54 (47%)

Family Mediation Training

The Family Mediation Service provides a number of places for trainees who wish to specialise in family mediation through the FMS Part II Specialist Inservice Training Programme. The programme has been developed in line with the Mediators Institute of Ireland Policy Document 1 1995. Only those who have successfully completed a Part I Training Course which meets the Mediators Institute of Ireland requirements are eligible for FMS Part II Training. Seven trainees completed the programme in 2002/2003.

5.7 Research and Information

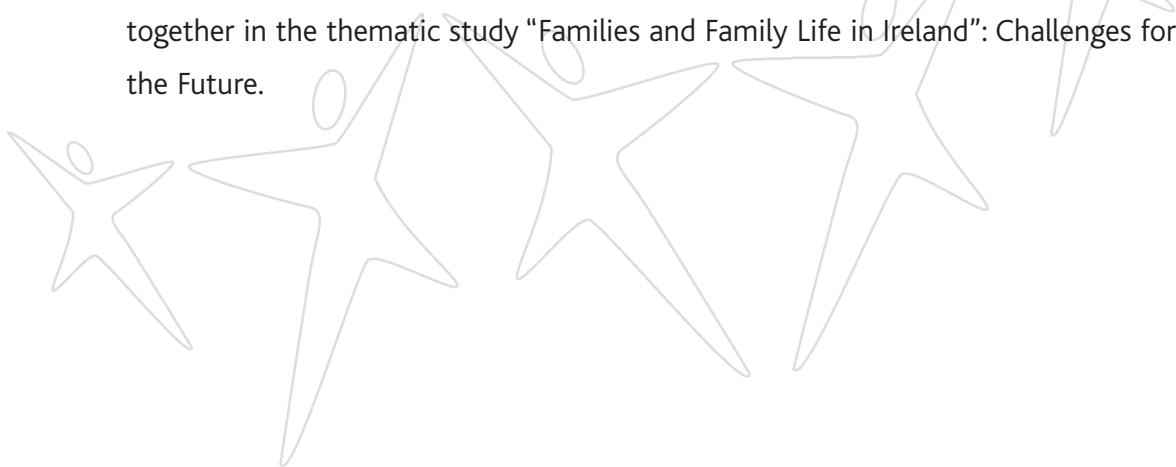
The Family Support Agency has responsibility for research into matters related to its functions. In 2003 the Agency worked closely with the Department of Social and Family Affairs in relation to:

- The handover of this responsibility.
- Phase 1 of the Families Research Programme.
- The nationwide consultative Family Fora.

The first Phase of the Families Research Programme was launched by the Minister for Social, Community and Family Affairs in 1999. The Programme included 14 research projects on topics ranging from such diverse areas of family life as marriage, marital breakdown, the impact of counselling services on relationships, children and parental separation, fathers, grandparents and family friendly work practices. By the end of 2003, 10 of the 14 research projects were published.

Research is a key area of responsibility for the Agency. In launching Phase 2 of the Families Research Programme in 2004, the Agency will progressively develop this role and will build on research undertaken by the Department of Social and Family Affairs under Phase 1 of the Families Research Programme.

In 2003 the Family Support Agency was pleased to work closely with the Department of Social and Family Affairs in relation to the nationwide consultative Family Fora. The fora provided families and those who work with families with an opportunity to express their views on the key factors influencing and affecting family life in Ireland. The main ideas and proposals from the Family Fora are drawn together in the thematic study "Families and Family Life in Ireland": Challenges for the Future.

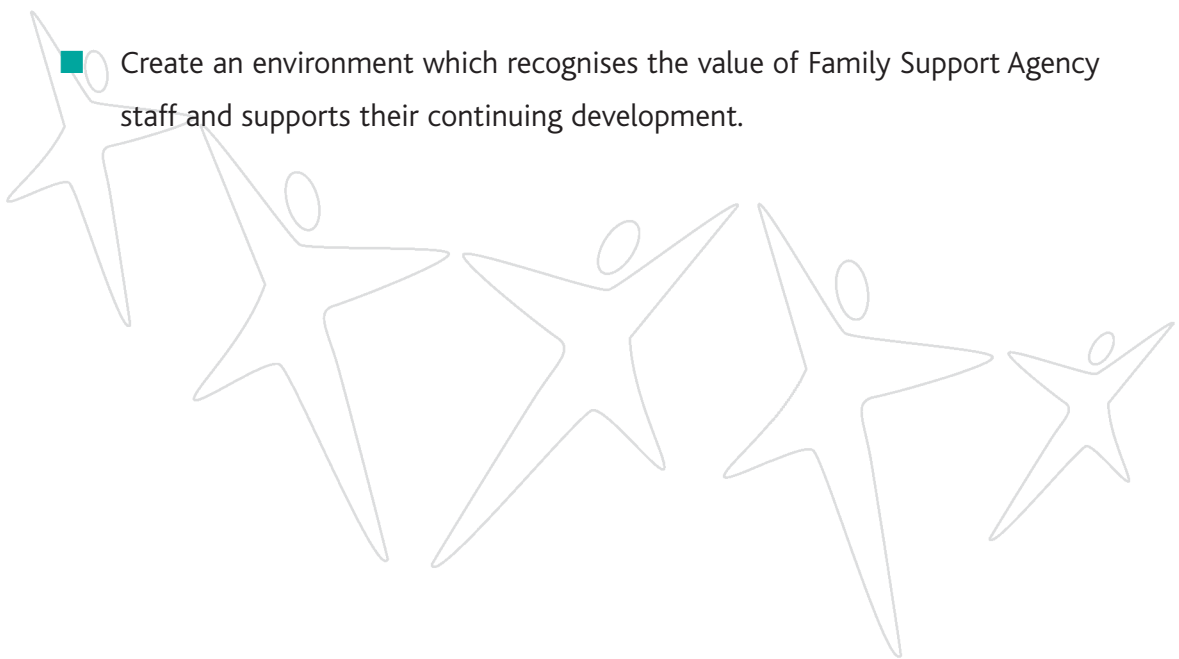


5.8 First Strategic Plan

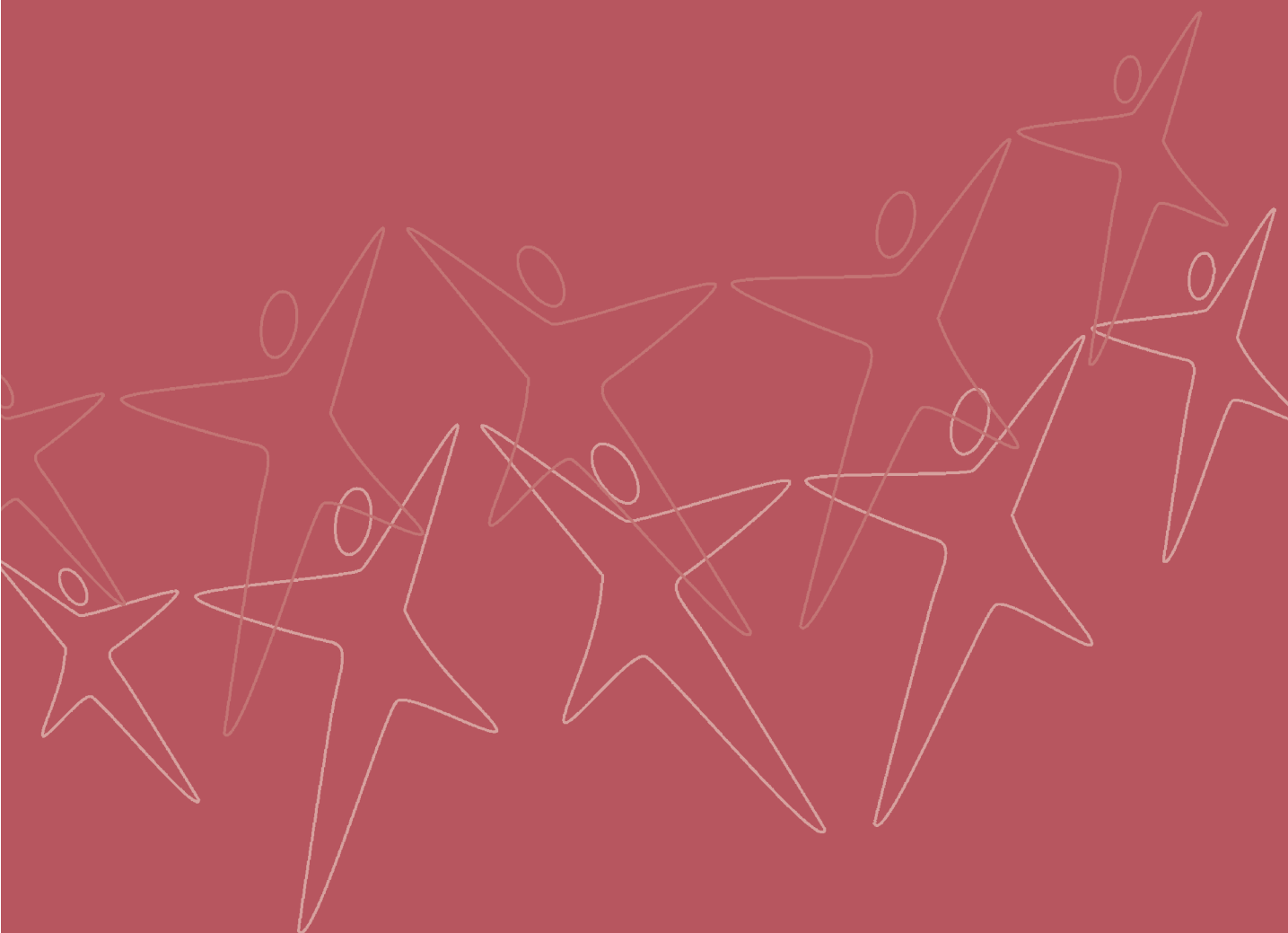
The Agency's first Strategic Plan, covering 2004 to 2006, was submitted to the Minister for Social and Family Affairs in November 2003. The Strategy, which was developed in consultation with our stakeholders, has a strong family focus. It is grounded in a firm belief in the fundamental importance of families and family life for individuals, communities and society generally. It also takes account of Government policy, in particular social inclusion policy as set out in the National Action Plan against Poverty and Social Exclusion.

The Agency has identified five Strategic Priorities that set the overall direction for the organisation for the next 3 years:

- Support and strengthen families through the delivery of high quality support services for families throughout the country.
- Foster a supportive community environment for families in partnership with the community, voluntary and statutory sectors.
- Contribute to the effectiveness of family policy and services by undertaking or commissioning research into matters related to the Agency's functions or such other matters as the Minister may request.
- Promote the Family Support Agency as a key provider of support services and related information for families in Ireland.
- Create an environment which recognises the value of Family Support Agency staff and supports their continuing development.



6. Appendices

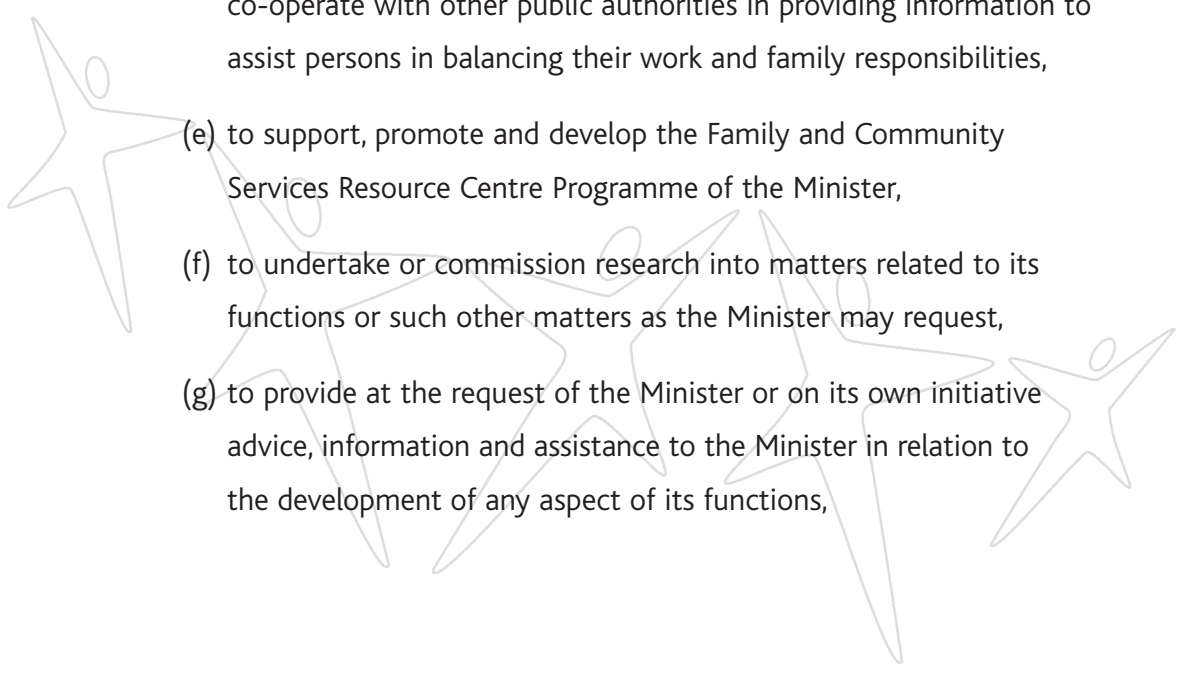


Appendix 1

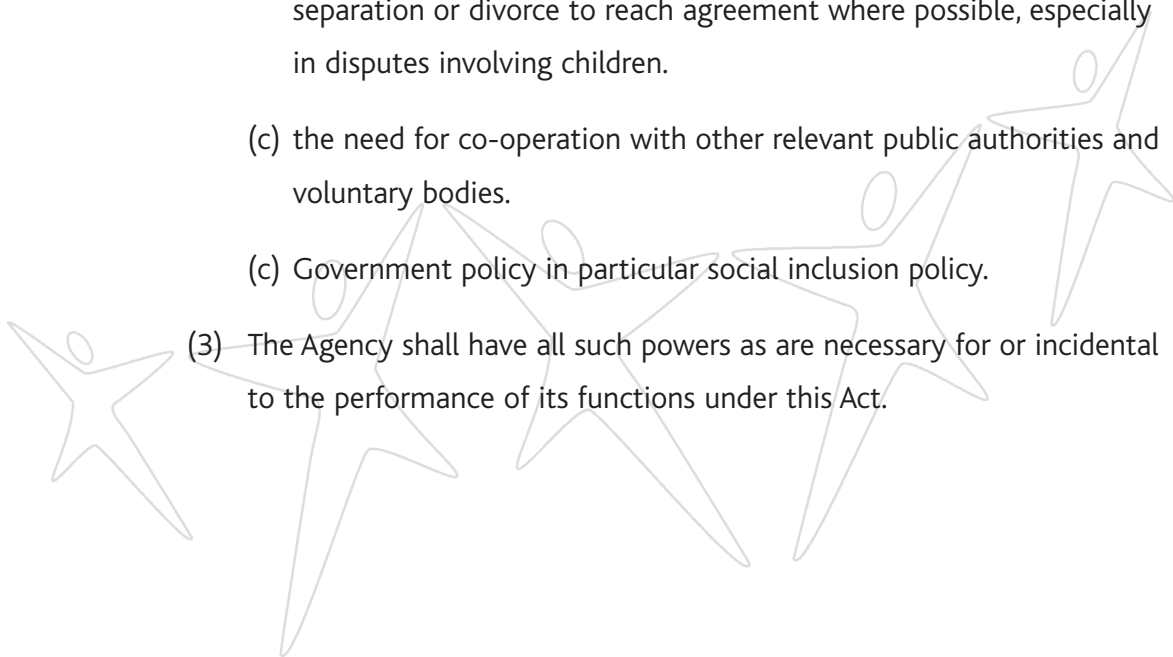
Family Support Agency's Statutory Functions

The functions of the Family Support Agency, as prescribed in the Family Support Agency Act 2001, Section 4, are set out below:

4. (1) The functions of the Agency shall be –
 - (a) to provide a family mediation service,
 - (b) to provide, where the Agency considers it necessary or expedient –
 - (i) family mediation through such other persons as it considers appropriate,
 - (ii) training in family mediation, either by itself or such other persons as it considers appropriate,
 - (c) to support, promote and develop the provision of marriage and relationship counselling and family support services,
 - (d) to promote and disseminate information about issues in relation to marriage and relationships education, family mediation, parenting and family responsibilities and related matters and in this regard to co-operate with other public authorities in providing information to assist persons in balancing their work and family responsibilities,
 - (e) to support, promote and develop the Family and Community Services Resource Centre Programme of the Minister,
 - (f) to undertake or commission research into matters related to its functions or such other matters as the Minister may request,
 - (g) to provide at the request of the Minister or on its own initiative advice, information and assistance to the Minister in relation to the development of any aspect of its functions,



- (h) to provide, subject to the consent of the Minister, and in accordance with criteria established under section 7, financial assistance to voluntary bodies in respect of any matter related to the Agency's functions and for this purpose to administer –
 - (i) the scheme of the Minister known as the Scheme of Grants To Voluntary Organisations providing Marriage, Relationship, Child and Bereavement Counselling Services.
 - (ii) the programme of the Minister known as the Family and Community Services Resource Centre Programme, and
 - (iii) such other schemes, grants and other facilities for financial assistance as may, from time to time, be authorised by the Minister after consultation with the Minister for Finance,
 - (i) to prepare strategic plans in accordance with section 9,
 - (j) to perform any additional functions assigned to the Agency under section 5
4. (2) The Agency in performing the functions conferred on it by or under this Act shall have regard to –
- (a) the need to assist in particular, persons involved in the process of separation or divorce to reach agreement where possible, especially in disputes involving children.
 - (c) the need for co-operation with other relevant public authorities and voluntary bodies.
 - (c) Government policy in particular social inclusion policy.
- (3) The Agency shall have all such powers as are necessary for or incidental to the performance of its functions under this Act.



Appendix 2

Board Sub-Committees

1. Stakeholders Sub-Group

Sinead Hanly

Dick Hickey

Colm O'Connor

2. Strategic Plan Sub-Group

Dick Hickey

Paddie Connellan

Brid Rocks

3. FRC Sub-Group

Brid Rocks

Clare Cashman

Gerry Mangan

4. Corporate Governance Sub-Group

Muriel Walls

Margaret Farrell

Brendan Murphy

5. FRC Support Agency Network Sub-Group

Dick Hickey

Clare Cashman

Paddie Connellan

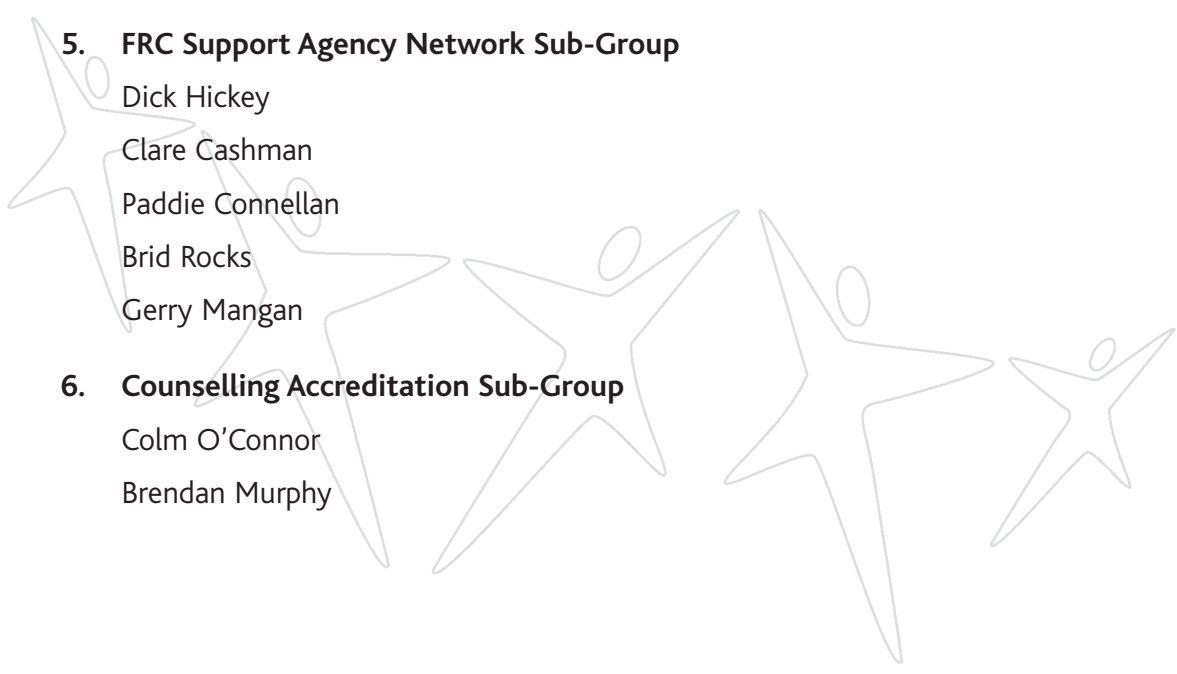
Brid Rocks

Gerry Mangan

6. Counselling Accreditation Sub-Group

Colm O'Connor

Brendan Murphy



Appendix 3

Organisational Structure and Staffing in 2003

Pat Bennett Chief Executive

Administration

Bill O'Dea AP
Deirdre Fradl HEO

Counselling Grants and Family Resource Centres

Christina O'Connor AP

Counselling Grants

Olive Shanley HEO
Marian Finn EO
Imelda Martin CO

Family Resource Centres

Rita Fitzsimons HEO
Kevin Casey EO
Rose Longmore CO

Family Mediation Service

Service Co-Ordinator Mary Lloyd

Area Co-Ordinators Majella Foley-Friel
 Siun Kearney
 Polly Phillimore
 Carmel Savage

Mediators

Bernadette Barry-Murray	Eimear Hayden	Yvette O'Malley-Quigley
Geoffrey Corry	Marie Keely	Ann O'Kelly
Ann Doran	Martin Long	Karen Quirk
Patricia Fleming	Fiona Mc Auslan	Anna Slattery
Claudia Greene	Julie Mc Auliffe	Delma Sweeney
Rosemary Hanratty	Jane Mc Colgan	Jim Sykes
Sheila Healy	Lyle Mc Elderry	

Administration

Anne O’Riordan	HEO
Niamh Egan	SO

Clerical Officers

Hazel Balding	Marie Geraghty	Evelyn Mc Garrigle
Noreen Buckley	Michelle Henry	Antoinette O’Donovan
Ann Connor	Sandra Moran	Geraldine O’Halloran
Martina Doyle	Noreen Mullin	Mary O’Sullivan
Margaret Farrell	Sandra Murphy	Anne Troy



Appendix 4

Agency's Premises

Family Support Agency's Headquarters

Dublin – Floor 4, St. Stephen's Green House, Earlsfort Terrace, Dublin 2
Phone: 01-6114100

Full-time Family Mediation Service Offices

Cork – Hibernian House, 80A South Mall, Cork
Phone: 021-4252200

Dublin – Floor 1, St Stephen's Green House, Earlsfort Terrace, Dublin 2
Phone: 01-6344320

Galway – Floor 1 , Ross House, Merchants Road, Galway
Phone: 091-509730

Limerick – Floor 1, Mill House, Henry Street, Limerick
Phone: 061-214310

Part Time Family Mediation Service Offices

Athlone – c/o CIC, St. Mary's Square, Athlone, Co Westmeath
Phone: 090-6420970

Blanchardstown – West End House, West End Business Park,
Snugborough Road Extension, Blanchardstown, Dublin 15
Phone: 01-8118650

Castlebar – c/o Family Centre, Chapel Street, Castlebar, Co Mayo
Phone: 094-9035120

Dundalk – Millennium Centre, St. Alphonsus Road, Dundalk, Co Louth
Phone: 042-9359410

Marino/Coolock – c/o ACCORD Office, 71 Griffith Avenue, Marino, Dublin 9
Phone: 01-8186050



Sligo – Abbey Street, Sligo

Phone: 071-9137430

Tallaght – The Rere, Tallaght Social Services Centre, The Square, Tallaght, Dublin 24

Phone: 01-4145180

Tralee – Unit 2, Market Place, Maine Street, Tralee, Co Kerry

Phone: 066-7186100

Waterford – 14 Gladstone Street, Waterford

Phone: 051-860460

Wexford – Distillery Road, Wexford

Phone: 053-63050

